

diabetic**HQ**



VIAL CATALOG 2020

P: 855.446.7004

F: 855.238.7079

www.DiabeticHQ.com

The Advantage of Diabetic HQ



Wide Selection of Brands & Products.

Nearly 10,000 products from more than 300 manufacturers in the brands you prefer.



Comprehensive Distribution Network.

Free shipping on orders arriving in 1 to 2 business days, once order is processed*.



Convenient Ordering Process.

Our dedicated Account Reps and Insurance Experts take care of all the paperwork.

**Processing typically takes up to four days for the first order and three days for re-orders. Orders are subject to delays in receiving prescription information, insurance authorization or other medical documentation.*

One of the Industry Leaders in Selection

We carry nearly 40,000 products from more than 700 manufacturers. Meaning, you will have access to the brands and generics you want.



Diabetic Testing Supplies Information

Perhaps the most important aspect of good diabetes management is keeping track of your blood glucose (blood sugar) levels with a regular testing schedule to understand what your results mean.

Blood Glucose Monitoring System



When you test, the monitor shows an important number followed by “mg/dL” (milligrams per deciliter) or “mmol/L” (millimole per liter), which tells you the amount of blood glucose is in your bloodstream. The number changes throughout the day depending on a number of factors, which includes, food consumption, amount of sleep, and exercise.

Here are some average glucose ranges for adults:

- After fasting for at least 8 hours (wake from sleep): 90-130 mg/dL (5.0-7.2 mmol/L)
- Levels before meals: 70-130 mg/dL (3.8-7.2 mmol/L)
- One to two hours after a meal: Less than 180 mg/dL (10 mmol/L)

Talk to your doctor about setting your target ranges and when the optimal test times are for you. If you notice that your levels are higher (hyperglycemia) or lower (hypoglycemia) than your set target ranges consistently, let your doctor know immediately. That way, your doctor can adjust your diabetes management plan and set new targets to help prevent long-term complications.

More Information:

Test Strips

Test Strips are used to take and insert a sample of your blood into a monitor for your blood glucose. Usually packaged in multi-strip drums, discs, or individual strips. Each package of test strips needs to match with the correct monitoring device.

Lancet / Lancing Device

A Lancet/Lancing devices are a one-time use tiny needle used to pierce the testing area for a blood sample. These devices should never be reused, due to potential contamination and can cause an infection.

Control Solution

Control Solution is a liquid replacement used instead of a blood sample to test a new monitor for proper function, and should be used with every new package of test strips.

Logbook

Make sure to keep of a log of your results for each test, that way it's easy to keep track of your glucose levels to see how your improving.



Easily Order Your Supplies and Reorder Them Anytime!

Register or manage your account anywhere

Use our new website as a one stop shop to access all of your diabetic supply needs. Check your order status, reorder supplies, make and keep up to date with your payments, and enroll in text message updates.

— Visit www.DiabeticHQ.com or email Sales@DiabeticHQ.com today! —

Supply Ordering Information

At Diabetic Headquarters we want to be transparent about our supply ordering information, which includes our shipping and return policies. Please read about them more below.

Shipping

Most orders are mailed directly to your door at no shipping cost.

*If you have any questions concerning shipping costs, please contact one of our sales representatives at **855.446.7004** or email Sales@DiabeticHQ.com.*

Diabetic HQ Return Policy

Ordered items may be returned for a refund or exchange in 30 days from the shipped date if the items are new or unopened. The return shipping cost must be covered by the customer. When submitting a return shipment, it's recommended that you use a shipping method that provides tracking and confirmation, that said, Diabetic HQ is not responsible for products that are lost during shipping.

A Diabetic HQ sales representative will supply you with an RMA (Return Merchandise Authorization) number, so please reach out to a rep before submitting a return shipment. The supplied RMA number must be clearly written on the outside of the packaging of the return shipment. The return must be received by Diabetic HQ within 30 days of supplying said RMA number to be accepted.

When the item is received, the package will be inspected by Diabetic HQ and will only issue a return or exchange of said item if it's in the original packaging and is in an acceptable condition to be re-sold. An item will be rejected for a return or exchange if it's found to be in one of the following conditions:

- The safety seal is broken
- If the item has already expired or is within 180 days of expiration
- If it's a safety item for the bath (including tub rails, shower benches, shower chairs, transfer benches, walkers, toilet seats, and scales)
- If it's a food or nutritional item
- If the item is hygiene-related (hernia belts, hose/stockings, OPTIONS™ undergarments)
- If the item is a custom/special order (for example, custom pouches or support belts)

Specialty products and devices are subject to the return policy of the manufacturer. Some examples of specialty items are not limited to but include the following items: continuous glucose monitors, Omnipod® products, and insulin pumps.

Diabetic HQ will issue the return to the same form of payment used while ordering. If an order is canceled after shipping has been initiated, said order is subject to those same return policies.

Missing, Incorrect, or Defective Items:

To ensure that your order is correct, please look over your order as soon as you receive it and compare it to the packing slip. Please contact us within two days after receiving your order if there are any damaged items or discrepancies. In that time, you will receive a new RMA number and we will work with you to correct your order quickly.

COLORSAFE® PRODUCTS



ColorSafe® Vials

The vials are available in five vivid colors and a variety of sizes to ensure the patient stays compliant with their medications. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Comes with the option of three different cap options: Reversible, Child-Resistant, and Snap caps.

DESCRIPTION	SIZE
AMBER	
8 Dram	410/case
13 Dram	320/case
16 Dram	270/case
20 Dram	360/case
30 Dram	240/case
40 Dram	180/case
60 Dram	115/case
BLUE	
8 Dram	410/case
13 Dram	320/case
16 Dram	270/case
20 Dram	360/case
30 Dram	240/case
40 Dram	180/case
60 Dram	115/case
GREEN	
8 Dram	410/case
13 Dram	320/case
16 Dram	270/case
20 Dram	360/case
30 Dram	240/case
40 Dram	180/case
60 Dram	115/case

DESCRIPTION	SIZE
RED	
8 Dram	410/case
13 Dram	320/case
16 Dram	270/case
20 Dram	360/case
30 Dram	240/case
40 Dram	180/case
60 Dram	115/case
VIOLET	
8 Dram	410/case
13 Dram	320/case
16 Dram	270/case
20 Dram	360/case
30 Dram	240/case
40 Dram	180/case
60 Dram	115/case

COLORSAFE® PRODUCTS



ColorSafe® AutoFit® Vials

This product is available in amber with a variety of sizes. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Child-Resistant caps included.

DESCRIPTION	SIZE
13 Dram	320/case
16 Dram	270/case
20 Dram	180/case
30 Dram	150/case
40 Dram	120/case
60 Dram	98/case

COLORSAFE® PRODUCTS



ColorSafe® Vet Vials

The vials are available in two vivid colors and a variety of sizes. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Reversible caps included.

DESCRIPTION	SIZE
BLUE	
8 Dram	410/case
13 Dram	275/case
16 Dram	240/case
20 Dram	270/case
30 Dram	195/case
40 Dram	130/case
60 Dram	90/case
GREEN	
8 Dram	410/case
13 Dram	275/case
16 Dram	240/case
20 Dram	270/case
30 Dram	195/case
40 Dram	130/case
60 Dram	90/case

COLORSAFE® PRODUCTS



ColorSafe® Graduated Ovals (Case)

The vials are available in five vivid colors and a variety of sizes with graduated markings that are easy to read. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Child-Resistant caps included.

DESCRIPTION	SIZE
AMBER	
2 oz.	100/case
3 oz.	100/case
4 oz.	100/case
6 oz.	100/case
8 oz.	75/case
12 oz.	50/case
16 oz.	50/case
BLUE	
2 oz.	100/case
3 oz.	100/case
4 oz.	100/case
6 oz.	100/case
8 oz.	75/case
12 oz.	50/case
16 oz.	50/case
GREEN	
2 oz.	100/case
3 oz.	100/case
4 oz.	100/case
6 oz.	100/case
8 oz.	75/case
12 oz.	50/case
16 oz.	50/case

DESCRIPTION	SIZE
RED	
2 oz.	100/case
3 oz.	100/case
4 oz.	100/case
6 oz.	100/case
8 oz.	75/case
12 oz.	50/case
16 oz.	50/case
VIOLET	
2 oz.	100/case
3 oz.	100/case
4 oz.	100/case
6 oz.	100/case
8 oz.	75/case
12 oz.	50/case
16 oz.	50/case

COLORSAFE® PRODUCTS



ColorSafe® Graduated Ovals (Box)

The vials are available in five vivid colors and a variety of sizes with graduated markings that are easy to read. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Child-Resistant caps included.

DESCRIPTION	SIZE
AMBER	
2 oz.	25/case
3 oz.	25/case
4 oz.	25/case
6 oz.	25/case
8 oz.	25/case
12 oz.	25/case
16 oz.	25/case

DESCRIPTION	SIZE
BLUE	
2 oz.	25/case
3 oz.	25/case
4 oz.	25/case
6 oz.	25/case
8 oz.	25/case
12 oz.	25/case
16 oz.	25/case
GREEN	
2 oz.	25/case
3 oz.	25/case
4 oz.	25/case
6 oz.	25/case
8 oz.	25/case
12 oz.	25/case
16 oz.	25/case
BLUE	
2 oz.	25/case
3 oz.	25/case
4 oz.	25/case
6 oz.	25/case
8 oz.	25/case
12 oz.	25/case
16 oz.	25/case
VIOLET	
2 oz.	25/case
3 oz.	25/case
4 oz.	25/case
6 oz.	25/case
8 oz.	25/case
12 oz.	25/case
16 oz.	25/case

COLORSAFE® PRODUCTS



ColorSafe® Ointment Jars (Case)

The vials are available in opaque white and a variety of sizes. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Easy-to-screw lids included.

DESCRIPTION	SIZE
WHITE	
.5 oz.	240/case
1 oz.	240/case
2 oz.	240/case
4 oz.	120/case
8 oz.	96/case
16 oz.	96/case

COLORSAFE® PRODUCTS



ColorSafe® Ointment Jars (Box)

The vials are available in opaque white and a variety of sizes. The quality of this product is similar to the leading vial suppliers, but at a much more affordable cost. Easy-to-screw lids included.

DESCRIPTION	SIZE
WHITE	
.5 oz.	24/case
1 oz.	24/case
2 oz.	24/case
4 oz.	24/case
8 oz.	24/case
16 oz.	24/case



Ask Your Diabetic HQ Representative About Enrolling in Text Updates!

Once you enroll, you'll get real-time updates from us right to your phone

Now we can send notifications directly to you through text. The text message notifications are easy, simple, and free.*

Notifications that are simple

We will keep you up to date with shipping notifications and reminders when it's time to reorder supplies.

Text updates that are easy to manage

After you are signed up, you will start getting text notifications instantly.

Communication that is free

It's free to sign up for the text update service from Diabetic HQ.*

**Your cellphone service providers data and standard messaging rates may apply.*

A photograph of three call center agents in a modern office setting. They are wearing white shirts and headsets with microphones, looking towards their computer monitors. The background is bright and slightly blurred, suggesting a large window or open-plan office.

We Provide You With Dedicated Help for all of Your Diabetic Needs!

It doesn't matter if you're a new or returning customer, we will help you get access to all of your diabetic supply needs

Please contact us today because with our dedicated representatives, we are ready to help you however we can to get the products you need.

- ✓ **Dedicated representative for easy reordering**
- ✓ **Representatives with expert knowledge of diabetic products**
- ✓ **Expert team dedicated to your account.**

THE DHQ PROMISE

At Diabetic HQ, we keep our current and future clients our first priority. We strive to go beyond expectations and will always be our best and provide a perfect experience.