

diabetic**HQ**



# SYRINGE CATALOG 2020

**P:** 855.446.7004

**F:** 855.238.7079

**[www.DiabeticHQ.com](http://www.DiabeticHQ.com)**

# The Advantage of Diabetic HQ



## Wide Selection of Brands & Products.

Nearly 10,000 products from more than 300 manufacturers in the brands you prefer.



## Comprehensive Distribution Network.

Free shipping on orders arriving in 1 to 2 business days, once order is processed\*.



## Convenient Ordering Process.

Our dedicated Account Reps and Insurance Experts take care of all the paperwork.

*\*Processing typically takes up to four days for the first order and three days for re-orders. Orders are subject to delays in receiving prescription information, insurance authorization or other medical documentation.*

## One of the Industry Leaders in Selection

We carry nearly 40,000 products from more than 700 manufacturers. Meaning, you will have access to the brands and generics you want.



## Diabetic Testing Supplies Information

Perhaps the most important aspect of good diabetes management is keeping track of your blood glucose (blood sugar) levels with a regular testing schedule to understand what your results mean.

### Blood Glucose Monitoring System



When you test, the monitor shows an important number followed by “mg/dL” (milligrams per deciliter) or “mmol/L” (millimole per liter), which tells you the amount of blood glucose is in your bloodstream. The number changes throughout the day depending on a number of factors, which includes, food consumption, amount of sleep, and exercise.

Here are some average glucose ranges for adults:

- After fasting for at least 8 hours (wake from sleep): 90-130 mg/dL (5.0-7.2 mmol/L)
- Levels before meals: 70-130 mg/dL (3.8-7.2 mmol/L)
- One to two hours after a meal: Less than 180 mg/dL (10 mmol/L)

Talk to your doctor about setting your target ranges and when the optimal test times are for you. If you notice that your levels are higher (hyperglycemia) or lower (hypoglycemia) than your set target ranges consistently, let your doctor know immediately. That way, your doctor can adjust your diabetes management plan and set new targets to help prevent long-term complications.

### More Information:

#### Test Strips

Test Strips are used to take and insert a sample of your blood into a monitor for your blood glucose. Usually packaged in multi-strip drums, discs, or individual strips. Each package of test strips needs to match with the correct monitoring device.

#### Control Solution

Control Solution is a liquid replacement used instead of a blood sample to test a new monitor for proper function, and should be used with every new package of test strips.

#### Lancet / Lancing Device

A Lancet/Lancing devices are a one-time use tiny needle used to pierce the testing area for a blood sample. These devices should never be reused, due to potential contamination and can cause an infection.

#### Logbook

Make sure to keep of a log of your results for each test, that way it's easy to keep track of your glucose levels to see how your improving.



**Easily Order Your Supplies and Reorder Them Anytime!**

## Register or manage your account anywhere

Use our new website as a one stop shop to access all of your diabetic supply needs. Check your order status, reorder supplies, make and keep up to date with your payments, and enroll in text message updates.

— Visit [www.DiabeticHQ.com](http://www.DiabeticHQ.com) or email [Sales@DiabeticHQ.com](mailto:Sales@DiabeticHQ.com) today! —

## Supply Ordering Information

At Diabetic Headquarters we want to be transparent about our supply ordering information, which includes our shipping and return policies. Please read about them more below.

### Shipping

Most orders are mailed directly to your door at no shipping cost.

*If you have any questions concerning shipping costs, please contact one of our sales representatives at **855.446.7004** or email [Sales@DiabeticHQ.com](mailto:Sales@DiabeticHQ.com).*

### Diabetic HQ Return Policy

Ordered items may be returned for a refund or exchange in 30 days from the shipped date if the items are new or unopened. The return shipping cost must be covered by the customer. When submitting a return shipment, it's recommended that you use a shipping method that provides tracking and confirmation, that said, Diabetic HQ is not responsible for products that are lost during shipping.

A Diabetic HQ sales representative will supply you with an RMA (Return Merchandise Authorization) number, so please reach out to a rep before submitting a return shipment. The supplied RMA number must be clearly written on the outside of the packaging of the return shipment. The return must be received by Diabetic HQ within 30 days of supplying said RMA number to be accepted.

When the item is received, the package will be inspected by Diabetic HQ and will only issue a return or exchange of said item if it's in the original packaging and is in an acceptable condition to be re-sold. An item will be rejected for a return or exchange if it's found to be in one of the following conditions:

- The safety seal is broken
- If the item has already expired or is within 180 days of expiration
- If it's a safety item for the bath (including tub rails, shower benches, shower chairs, transfer benches, walkers, toilet seats, and scales)
- If it's a food or nutritional item
- If the item is hygiene-related (hernia belts, hose/stockings, OPTIONS™ undergarments)
- If the item is a custom/special order (for example, custom pouches or support belts)

Specialty products and devices are subject to the return policy of the manufacturer. Some examples of specialty items are not limited to but include the following items: continuous glucose monitors, Omnipod® products, and insulin pumps.

Diabetic HQ will issue the return to the same form of payment used while ordering. If an order is canceled after shipping has been initiated, said order is subject to those same return policies.

#### **Missing, Incorrect, or Defective Items:**

To ensure that your order is correct, please look over your order as soon as you receive it and compare it to the packing slip. Please contact us within two days after receiving your order if there are any damaged items or discrepancies. In that time, you will receive a new RMA number and we will work with you to correct your order quickly.

**EASYTOUCH® PRODUCTS**



**EasyTouch® Insulin Syringes**

EasyTouch is the only syringe brand that offers their trademarked MicroPoint™ Needle Technology that allows for a comfortable and smooth injection. The "comfort you can feel" tagline says it all, and makes the conversion of patients permanent and simple.

DESCRIPTION	SIZE
27G 1cc 12.7mm, 1/2"	100/box
27G .5cc 12.7mm, 1/2"	100/box
28G 1cc 12.7mm, 1/2"	100/box
28G .5cc 12.7mm, 1/2"	100/box
29G 1cc 12.7mm, 1/2"	100/box
29G .5cc 12.7mm, 1/2"	100/box
30G 1cc 12.7mm, 1/2"	100/box
30G .5cc 12.7mm, 1/2"	100/box
30G .3cc 12.7mm, 1/2"	100/box
30G 1cc 8mm, 5/16"	100/box
30G .5cc 8mm, 5/16"	100/box
30G .3cc 8mm, 5/16"	100/box
31G 1cc 8mm, 5/16"	100/box
31G .5cc 8mm, 5/16"	100/box
31G .3cc 8mm, 5/16"	100/box
31G 1cc 6mm, 15/64"	100/box
31G .5cc 12.7mm, 15/64"	100/box
31G .3cc 12.7mm, 15/64"	100/box

**EASYTOUCH® PRODUCTS**



**EasyTouch® Lancing Device**

This Lancing Device eliminates vibrations and has a quick trigger application which helps to limit pain to an absolute minimum.

DESCRIPTION	SIZE
EasyTouch® Lancing Device	each

**EASYTOUCH® PRODUCTS**



**EasyTouch® Pen Needles**

Featuring the same MicroPoint™ Needle Technology which gives them the most comfortable and sharpest injection possible.

DESCRIPTION	SIZE
29G 12.7mm, 1/2"	100/box
31G 5mm, 3/16"	100/box
31G 6mm, 1/4"	100/box
31G 8mm, 5/16"	100/box
32G 4mm, 5/32"	100/box
32G 5mm, 3/16"	100/box
32G 6mm, 1/4"	100/box
PUSH TRAY	
29G 12.7mm, 1/2"	50/box
31G 5mm, 3/16"	50/box
31G 6mm, 1/4"	50/box
31G 8mm, 5/16"	50/box
32G 4mm, 5/32"	50/box
32G 5mm, 3/16"	50/box
32G 6mm, 1/4"	50/box

**EASYTOUCH® PRODUCTS**



**EasyTouch® Twist Lancets**

EasyTouch Twist Lancets can be used with most lancing devices. Offering gauge sizes from 28G to 33G, this product features triple-beveled needles, which allows individuals to limit pain and have the best experience possible.

DESCRIPTION	SIZE
28G	100/box
30G	100/box
32G	100/box
33G	100/box

**EASYTOUCH® PRODUCTS**



**EasyTouch® Alcohol Prep Pads**

EasyTouch Alcohol Prep Pads are offered in a medium size, 2-ply Pin Dot and Spun Lace hospital style gauze. These Prep Pads are treated with gamma radiation to ensure that every pad is completely sterilized.

DESCRIPTION	SIZE
EasyTouch® Spun Lace Prep Pads	100/box
EasyTouch® Spun Lace Prep Pads	200/box
EasyTouch® Pin Dot Prep Pads	100/box
EasyTouch® Pin Dot Prep Pads	200/box

**EASYTOUCH® PRODUCTS**



**EasyTouch® Pressure-Activated Safety Lancets**

EasyTouch Pressure-Activated Safety Lancets are a simple and fast option for diabetics and caregivers on the go.

DESCRIPTION	SIZE
21G 2.4mm	100/box
23G 2.2mm	100/box
26G 1.8mm	100/box
28G 1.8mm	100/box
30G 1.6mm	100/box
32G 1.6mm	100/box



**Ask Your Diabetic HQ Representative About Enrolling in Text Updates!**

**Once you enroll, you'll get real-time updates from us right to your phone**

Now we can send notifications directly to you through text. The text message notifications are easy, simple, and free.\*

**Notifications that are simple**

We will keep you up to date with shipping notifications and reminders when it's time to reorder supplies.

**Text updates that are easy to manage**

After you are signed up, you will start getting text notifications instantly.

**Communication that is free**

It's free to sign up for the text update service from Diabetic HQ.\*

*\*Your cellphone service providers data and standard messaging rates may apply.*







# We Provide You With Dedicated Help for all of Your Diabetic Needs!

**It doesn't matter if you're a new or returning customer, we will help you get access to all of your diabetic supply needs**

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Please contact us today because with our dedicated representatives, we are ready to help you however we can to get the products you need.

- ✓ **Dedicated representative for easy reordering**
- ✓ **Representatives with expert knowledge of diabetic products**
- ✓ **Expert team dedicated to your account.**

## **THE DHQ PROMISE**

At Diabetic HQ, we keep our current and future clients our first priority. We strive to go beyond expectations and will always be our best and provide a perfect experience.