# diabetic **HQ**



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www.DiabeticHQ.com

# The Advantage of Diabetic HQ



**Wide Selection of Brands** & Products.

Nearly 10,000 products from more that 300 manufacturers in the brands you prefer.



**Comprehensive Distribution** Network.

Free shipping on orders arriving in 1 to 2 business days, once order is processed\*.



Convenient **Ordering Process.** 

Our dedicated Account Reps and Insurance Experts take care of all the paperwork.

\*Processing typically takes up to four days for the first order and three days for re-orders. Orders are subject to delays in receiving prescription information, insurance authorization or other medical documentation.

# One of the Industry Leaders in Selection

We carry nearly 40,000 products from more than 700 manufacturers. Meaning, you will have access to the brands and generics you want.







₿BD Dexcom









# **Diabetic Testing Supplies Information**

Perhaps the most important aspect of good diabetes management is keeping track of your blood glucose (blood sugar) levels with a regular testing schedule to understand what your results mean.



# **Blood Glucose Monitoring System**

When you test, the monitor shows an important number followed by "mg/dL" (milligrams per deciliter) or "mmol/L" (millimole per liter), which tells you the amount of blood glucose is in your bloodstream. The number changes throughout the day depending on a number of factors, which includes, food consumption, amount of sleep, and exercise.

Here are some average glucose ranges for adults:

- After fasting for at least 8 hours (wake from sleep): 90-130 mg/dL (5.0-7.2 mmol/L)
- Levels before meals: 70-130 mg/dL (3.8-7.2 mmol/L)
- One to two hours after a meal: Less than 180 mg/dL (10 mmol/L)

Talk to your doctor about setting your target ranges and when the optimal test times are for you. If you notice that your levels are higher (hyperglycemia) or lower (hypoglycemia) than your set target ranges consistently, let your doctor know immediately. That way, your doctor can adjust your diabetes management plan and set new targets to help prevent long-term complications.

### More Information:

# **Test Strips**

Test Strips are used to take and insert a sample of your blood into a monitor for your blood glucose. Usually packaged in multi-strip drums, discs, or individual strips. Each package of test strips needs to match with the correct monitoring device.

# **Control Solution**

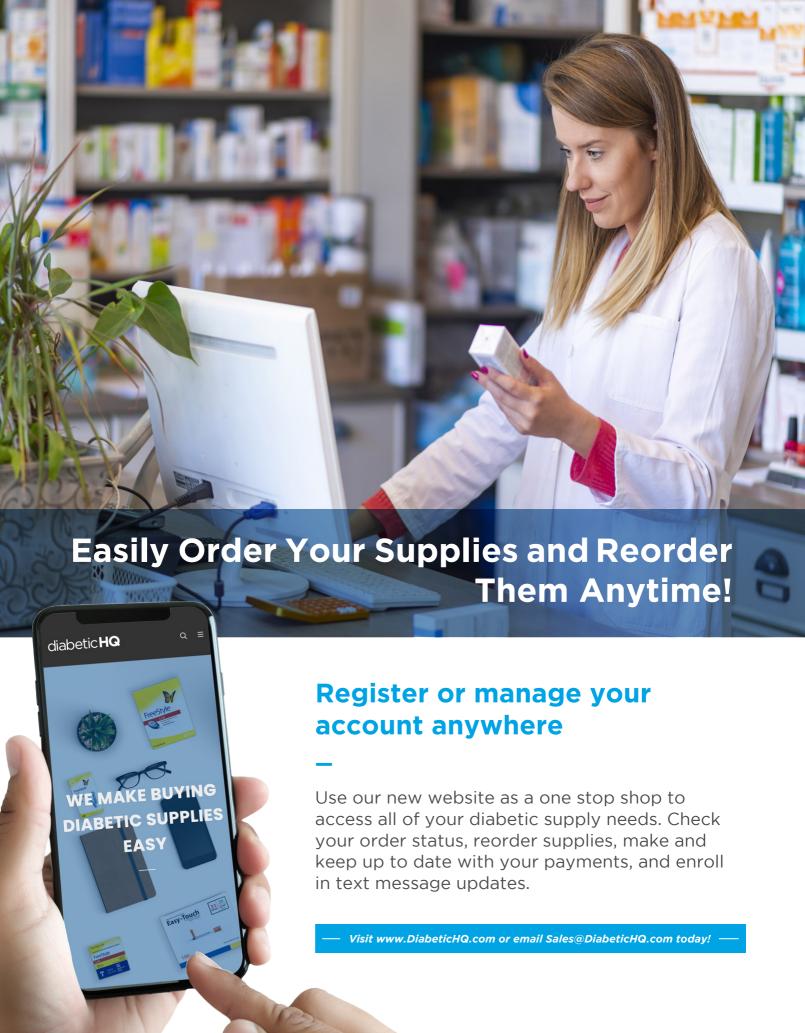
Control Solution is a liquid replacement used instead of a blood sample to test a new monitor for proper function, and should be used with every new package of test strips.

# **Lancet / Lancing Device**

A Lancet/Lancing devices are a one-time use tiny needle used to pierce the testing area for a blood sample. These devices should never be reused, due to potential contamination and can cause an infection.

# Logbook

Make sure to keep of a log of your results for each test, that way it's easy to keep track of your glucose levels to see how your improving.



# **Supply Ordering Information**

At Diabetic Headquarters we want to be transparent about our supply ordering information, which includes our shipping and return policies. Please read about them more below.

# **Shipping**

Most orders are mailed directly to your door at no shipping cost.

If you have any questions concerning shipping costs, please contact one of our sales representatives at **855.446.7004** or email **Sales@DiabeticHQ.com**.

# **Diabetic HQ Return Policy**

Ordered items may be returned for a refund or exchange in 30 days from the shipped date if the items are new or unopened. The return shipping cost must be covered by the customer. When submitting a return shipment, it's recommended that you use a shipping method that provides tracking and confirmation, that said, Diabetic HQ is not responsible for products that are lost during shipping.

A Diabetic HQ sales representative will supply you with an RMA (Return Merchandise Authorization) number, so please reach out to a rep before submitting a return shipment. The supplied RMA number must be clearly written on the outside of the packaging of the return shipment. The return must be received by Diabetic HQ within 30 days of supplying said RMA number to be accepted.

When the item is received, the package will be inspected by Diabetic HQ and will only issue a return or exchange of said item if it's in the original packaging and is in an acceptable condition to be re-sold. An item will be rejected for a return or exchange if it's found to be in one of the following conditions:

- The safety seal is broken
- If the item has already expired or is within 180 days of expiration
- If it's a safety item for the bath (including tub rails, shower benches, shower chairs, transfer benches, walkers, toilet seats, and scales)
- If it's a food or nutritional item
- If the item is hygiene-related (hernia belts, hose/stockings, OPTIONS™ undergarments
- If the item is a custom/special order (for example, custom pouches or support belts)

Specialty products and devices are subject to the return policy of the manufacturer. Some examples of specialty items are not limited to but include the following items: continuous glucose monitors, Omnipod© products, and insulin pumps.

Diabetic HQ will issue the return to the same form of payment used while ordering. If an order is canceled after shipping has been initiated, said order is subject to those same return policies.

### Missing, Incorrect, or Defective Items:

To ensure that your order is correct, please look over your order as soon as you receive it and compare it to the packing slip. Please contact us within two days after receiving your order if there are any damaged items or discrepancies. In that time, you will receive a new RMA number and we will work with you to correct your order quickly.

# **LIFESCAN PRODUCTS**



# OneTouch® Verio® Flex™ System

A glucose monitor system is intended to be used by an individual with diabetes to keep track of their blood glucose levels at home. The ColourSure™ technology returns instant results so the user can see if they're in or out of their target range. This kit includes the monitor, lancing device, lancets, carrying case, and owner's/get-started booklets.

DESCRIPTION	SIZE
OneTouch® Verio® Flex™ System	each
OneTouch® Verio® Test Strips	50/box
OneTouch® Verio® Mid Control Solution	each

### **ONETOUCH ACCESSORIES**



# OneTouch® Delica® Lancets

These lancets are designed to make testing as comfortable as possible.

DESCRIPTION	SIZE
33 Gauge	100/box

# **ASCENSIA DIABETES CARE**



### **CONTOUR® NEXT EZ Meter**

This monitoring system has innovative technology and proven accuracy.

DESCRIPTION	SIZE
Contour® NEXT EZ Meter	each

### **ASCENSIA DIABETES CARE**



# **CONTOUR® NEXT Test Strips & Control Solution**

These test strips features No Coding™ Technology and offers Second-Chance® sampling which allows for more blood to be used during the test to help cut down on having to use multiple strips.

DESCRIPTION	SIZE
Test Strips	50/box
Control Solution (Level 1 - Low)	each
Control Solution (Level 2 - Normal)	each

# **ACCESSORIES**



# **MICROLET®2 Lancing Device**

Compact and ergonomic, this lancing device is made for smooth and simple testing. This device can be adjusted to five different depth settings to make sure the right amount of blood is taken the first time. It has large buttons with an easy grip design and a narrow gauge size.

DESCRIPTION	SIZE
Colored Lancets	100/box

### **ACCESSORIES**



# **Ketostix® Reagent Strips**

Dip these strips in urine to test for glucose and ketone levels.

DESCRIPTION	SIZE
50 Count	50/box
100 Count	100/box

# TRIVIDIA HEALTH, INC.



# TRUE METRIX® Self-Monitoring System

This monitoring system is easy to use because with its' advanced event tags give the user the power to maintain the connection with lifestyle and results. This monitoring system automatically analyses, detects, and corrects variables in the blood samples to make sure the test results are accurate.

DESCRIPTION	SIZE
Meter Kit	each
Test Strips	50/box
Control Solution (Level 1 - Low)	each
Control Solution (Level 2 - Medium)	each
Control Solution (Level 3 - High)	each

# **ROCHE DIABETES CARE**



### Accu-Chek® Guide

The SmartPack vial gives the user freedom to place a minimal amount of a blood sample anywhere on the end. If the user has the app, the monitor automatically logs the results on their phone. The display is easy to see anytime of day, along with a built-in strip port light. Also, the monitor has a built-in a strip ejector button for easy disposal.

DESCRIPTION	SIZE
Accu-Chek® Guide Meter Kit	each
Accu-Chek® Meter Only	each
Accu-Chek® Test Strips	50/box
Accu-Chek® Control Solution	each

# **ROCHE DIABETES CARE**



# **Accu-Chek® Test Strips**

Easy-to-hold, easy-to-handle test strips only need 0.6-uL of blood to provide ultimate accuracy. Illuminated yellow window makes for easy dosing,

DESCRIPTION	SIZE
Accu-Chek® Test Strips	50/box

# **ROCHE DIABETES CARE**



# **Accu-Chek® Control Solution**

Includes instructions and 2.5-mL bottle of solution.

DESCRIPTION	SIZE
Accu-Chek® Control Solution	each

### **ROCHE DIABETES CARE**



# Accu-Chek® Aviva Plus Control Solution

Comes with instructions and two 2.5-mL bottle of solution. One for a low level test and one for a high level test.

DESCRIPTION	SIZE
Accu-Chek® Aviva Plus Control Solution	2/box

# **ROCHE DIABETES CARE**



# Accu-Chek® FastClix Lancing Device

Easy-to-use and least painful, one-click lancing device with drum. This lancing device comes with six preloaded lancets, with a counter to show the amount of lancets left, as well as, a lever to easily advance to a new lancet.

DESCRIPTION	SIZE
Accu-Chek® FastClix Lancing Device	each

# **ROCHE DIABETES CARE**



# Accu-Chek® FastClix Lancets

30-gauge lancets beveled for smooth entry. Built-in preloaded drum with six lancets. Comes with 17 drums of lancets.

DESCRIPTION	SIZE
Accu-Chek® FastClix Lancets	102/box

# **IHEALTH**



# **No Code Blood Glucose Test Strips**

Test blood sugar at home or on the road while using the iHealth mobile app. Use with Smart glucose and iHealth Align devices.

DESCRIPTION	SIZE
No Code Blood Glucose Test Strips	50/box

# **PRECISION XTRA®**



### Precision Xtra® Glucose & Ketone Monitor

Easy setup and testing with user-friendly icon menu to simplify testing blood sugar levels. System tests both ketone and blood sugar levels. Not for retail sale.

DESCRIPTION	SIZE
Precision Xtra® Glucose & Ketone Monitor System	each

# **PRECISION XTRA®**



# **Precision Xtra® Glucose & Ketone Test Strips**

Ten second ketone blood testing with 1.5-mL sample size. Simple application fill-top with visual confirmation to prevent exposure to moisture, air, or contamination, Test strips are foil wrapped.

DESCRIPTION	SIZE
Precision Xtra® Glucose & Ketone Test Strips	10/box

### **NOVA DIABETES CARE**



# **Nova Max Plus™ Glucose Monitor**

Advanced technology for self-monitoring blood ketone and blood glucose levels. 33-gauge lancet, 0.3uL sample size, and five second results. Includes 10 test strips and control solution, two ketone test strips, 10 lancets, case, and lancing device.

DESCRIPTION	SIZE
Nova Max Plus Glucose Monitor	each

# **NOVA DIABETES CARE**



# **Nova Max Plus™ Ketone Test Strips**

Comes with 10 foil-wrapped packages of test strips.

DESCRIPTION	SIZE
Nova Max Plus™ Ketone Test Strips	10/box

# **NOVA DIABETES CARE**



# **Nova Max Plus™ Control Solution**

Come with one bottle of control solution.

DESCRIPTION	SIZE
Nova Max Plus™ Control Solution	each

# **MEDIPURPOSE**



# **SurgiLance™ Safety Lancets**

Latex-free 21-gauge lancets. Use high-speed delivery for virtually no pain. Color-coded and preloaded for easy recognition.

DESCRIPTION	SIZE
NEEDLE	
21-Gauge   1.0mm Depth   Yellow	100/box
21-Gauge   1.8mm Depth   Gray	100/box
21-Gauge   2.2mm Depth   Orange	100/box
21-Gauge   2.8mm Depth   Pink	100/box
BLADE	
18-Gauge   1.8mm Depth   Green	100/box

# **MEDIPURPOSE**



# **SurgiLance™ Lite Safety Lancets**

Smaller and lighter version of the SurgiLance™ Safety Lancets. Latex-free.

DESCRIPTION	SIZE
28 Gauge   1.4mm Depth   Yellow	100/box
28 Gauge   1.8mm Depth   Gray	100/box
28 Gauge   2.2mm Depth   Orange	100/box
21 Gauge   1.8mm Depth   Purple	100/box
21 Gauge   2.2mm Depth   Lime	100/box
21 Gauge   2.8mm Depth   Pink	100/box

# **OWEN MUMFORD**



# **Unilet® ComforTouch Lancets**

These sterile, single-use lancets have enhanced comfort while taking a test sample of blood because they use precision-sharpened needles. Better for safe disposal due to a recappable design.

DESCRIPTION	SIZE
Unilet® ComforTouch Lancets	100/box

### **OWEN MUMFORD**



# **Autolet® Advanced Lancing Device**

This lancing device features Comfort Zone Technology®. They are designed to reduce pain for a better testing experience. The straightforward and simple design allows for easier cap removal and release of the lancet. Also, this device has an auto-priming feature upon inserting the lancets.

DESCRIPTION	SIZE
Autolet® Advanced Lancing Device	each

### **OMNIS HEALTH**



# **Embrace TALK Meter Only**

This meter features an ergonomic design and large screen. It also a voice option that is in English and Spanish to assist visually impaired, along with patients who need cues verbally to complete the testing process. Only needs a small 0.6-uL sample size, a 300 result memory with time/date stamp, alternate site testing, with no coding required.

DESCRIPTION	SIZE
Embrace TALK Meter	each

# **OMNIS HEALTH**



# **Embrace TALK Starter Kit**

Meter is the same as the Embrace TALK Meter Only item.

This kit comes with Meter, lancing device, 10 lancets and strips, control solution (Level 1 - LOW), reference guide, manual, and log book.

DESCRIPTION	SIZE
Embrace TALK Starter Kit	each

# **OMNIS HEALTH**



# **Embrace TALK Mail Order Test Strips**

An automatic three-step verification process makes sure that the results are accurate every time. No coding is required, alternate site testing, and with only needing a 0.6uL sample size of blood, this product is made to be easy to use.

DESCRIPTION	SIZE
Embrace TALK Test Strips	50/box

# **OMNIS HEALTH**



# **Embrace TALK LO Control Solution**

Intended to be used with the Embrace TALK products to ensure proper function.

DESCRIPTION	SIZE
Embrace TALK LO Control Solution	each

# **OMNIS HEALTH**



# **Embrace TALK HI Control Solution**

Intended to be used with the Embrace TALK products to ensure proper function.

DESCRIPTION	SIZE
Embrace TALK HI Control Solution	each



# Ask Your Diabetic HQ Representative About Enrolling in Text Updates!

# Once you enroll, you'll get real-time updates from us right to your phone

Now we can send notifications directly to you through text. The text message notifications are easy, simple, and free.\*

# Notifications that are simple

We will keep you up to date with shipping notifications and reminders when it's time to reorder supplies.

# Text updates that are easy to manage

After you are signed up, you will start getting text notifications instantly.

# Communication that is free

It's free to sign up for the text update service from Diabetic HQ.\*

\*Your cellphone service providers data and standard messaging rates may apply.



# We offer a wide variety of products from popular brands and gauge sizes

We want to have you covered whether you want to inject insulin with pen needles or syringes. You'll also find that we have a variety of accessories for easier injection, safe disposal for needles, and more comfort.

# **Syringes**

We offer syringes with the newest technologies like fine-point tips and electropolished needles for the smoothest injections possible.

# **Pen Needles**

Our pen needles are available in the smallest sizes in diameter and length for the least painful injections possible.

# **Sharps Containers**

We offer containers to safely get rid of used syringes and pen tips.

# **Prep Wipes**

Be sure to keep enough prep pads on hand so injection points can be as clean as possible.

# **BECTON DICKINSON**



# **BD Ultra-Fine™ Nano Pen Needles**

These are the thinnest and shortest pen needles available. Proven clinically to be just as effective as the longer pen needles for people of a variety of sizes, while not needing to pinch the skin for testing. Universally fits all dosers and insulin pens that are sold in the U.S.

DESCRIPTION	SIZE
BD Ultra-Fine™ Nano Pen Needles	90/box

### **BECTON DICKINSON**



# **BD Ultra-Fine™ Mini Pen Needles**

These needles provide injections that are reliable for all sizes of patients, eliminating the need to pinch the skin while testing. Universally fits all dosers and insulin pens that are sold in the U.S.

DESCRIPTION	SIZE
BD Ultra-Fine™ Mini Pen Needles	90/box

# **BECTON DICKINSON**



# **BD Ultra-Fine™ Short Pen Needles**

Universally fits all dosers and insulin pens that are sold in the U.S.

DESCRIPTION	SIZE
BD Ultra-Fine™ Short Pen Needles	90/box

# **BECTON DICKINSON**



# **BD Ultra-Fine™ Original Pen Needles**

These needles are recommended for individuals that have issues with dexterity or those that have to take larger doses. Specifically, these pen needles feature an inner diameter that is wider which allows for easier dispersal of the insulin.

DESCRIPTION	SIZE
BD Ultra-Fine™ Original Pen Needles	90/box

### **BECTON DICKINSON**



# **BD Insulin Syringes with BD Ultra-Fine™ Needle**

These syringes are designed for comfort and smoothness due to the electropolished needles. It also features a microbonded lubrication on the needles for limited friction, as well as, easier insertion due to a fine-point needle tip.

DESCRIPTION	SIZE
31 GAUGE (6 MM)	
0.3 mL/cc (1/2 unit markings)	100/box
0.3 mL/cc	90/box
0.5 mL/cc	90/box
1.0 mL/cc	90/box
31 GAUGE (8 MM)	
0.3 mL/cc (1/2 unit markings)	100/box
0.3 mL/cc	90/box
0.5 mL/cc	90/box
1.0 mL/cc	90/box
30 GAUGE (12.7 MM)	
0.3 mL/cc	100/box
0.5 mL/cc	90/box
1.0 mL/cc	90/box

### **ACCESSORIES**



# **BD Safe-Clip™ Clipper Device**

This device helps make sure the used syringe doesn't hurt anyone by clipping off the needle. It also has a chamber builtin so when the needle is clipped, it's stored automatically inside of the clipping device.

DESCRIPTION	SIZE
BD Safe-Clip™ Clipper Device	each

# **ULTIMED, INC.**



# **UltiCare® Pen Needles with UltiGuard Safe Pack**

These pen needles allow superior comfort because they are precision-engineered. The needles are designed for easier insertion, a smooth finish, added glide, and clean piercing due to a triple-beveled tip, electromagnetic polish, silicone coating, and a anti-coring treatment.

DESCRIPTION	SIZE
4 mm (5/32") x 32 Gauge, in sharps container	100/box
6 mm (1/4") x 31 Gauge, in sharps container	100/box
8 mm (5/16") x 31 Gauge, in sharps container	100/box

# **ULTIMED, INC.**



# **Ulti-Care® Insulin Syringes**

These needles allow superior comfort because they are precision-engineered. The needles are designed for easier insertion, a smooth finish, and added glide due to a triple-beveled tip, electromagnetic polish, and a silicone coating.

DESCRIPTION	SIZE
30 GAUGE (12.7 MM)	
0.3 mL/cc	100/box
0.3 mL/cc	90/box
0.5 mL/cc	90/box
1.0 mL/cc	90/box
31 GAUGE (8 MM)	
0.5 mL/cc	90/box

# HTL-STREFA, INC.



# **Droplet® Pen Needle**

Designed for subcutaneous injection with a pen injector device. Fits most pen injectors and has a thin needle wall for accurate insulin flow.

DESCRIPTION	SIZE
<b>29 Gauge</b> (0.33 mm) <b>x 12 mm</b>	100/box
<b>31 Gauge</b> (0.25 mm) <b>x 5 mm</b>	100/box
<b>31 Gauge</b> (0.25 mm) <b>x 6 mm</b>	100/box
<b>31 Gauge</b> (0.25 mm) <b>x 8 mm</b>	100/box
<b>32 Gauge</b> (0.23 mm) <b>x 4 mm</b>	100/box
<b>32 Gauge</b> (0.23 mm) <b>x 5 mm</b>	100/box
<b>32 Gauge</b> (0.23 mm) <b>x 6 mm</b>	100/box
<b>32 Gauge</b> (0.23 mm) <b>x 8 mm</b>	100/box

# TRIVIDIA HEALTH, INC.



# **TRUEplus® Single-Use Insulin Syringe**

A comfortable and easy way for the individual to get their insulin delivery. This product features a sterile, one-piece Unibody syringe & needle with unit markings that are clear and large.

DESCRIPTION	SIZE
31 GAUGE (8 MM)	
5/16", .3mL	100/box
5/16", .5mL	100/box
5/16", 1mL	100/box
30 GAUGE (8 MM)	
5/16", .3mL	100/box
5/16", .5mL	100/box
5/16", 1mL	100/box
29 GAUGE (12.7 MM)	
1/2", .5mL	100/box
1/2", 1mL	100/box
28 GAUGE (12.7 MM)	
1/12", .5mL	100/box
1/2", 1mL	100/box



# It doesn't matter if you're a new or returning customer, we will help you get access to all of your diabetic supply needs

Please contact us today because with our dedicated representatives, we are ready to help you however we can to get the products you need.

- **✓** Dedicated representative for easy reordering
- ✓ Representatives with expert knowledge of diabetic products
- Expert team dedicated to your account.

# THE DHQ PROMISE

At Diabetic HQ, we keep our current and future clients our first priority. We strive to go beyond expectations and will always be our best and provide a perfect experience.

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